Differential Response System

FAMILY ASSESSMENT RESPONSE

COMMUNITY SUPPORT FOR FAMILIES

ABUSE + NEGLECT DATA

CT KIDS REPORT CARD MAY 2016

Implementation of DRS

CARELINE CALLS BY CALENDAR YEAR					
	2011	2012	2013*	2014	2015
TOTAL CALLS RECEIVED	92538	94962	89355	87825	87953
Abuse/Neglect Reports	44938	45527	47870	50615	49805
Accepted	29431	28652	29631	30526	29278
Not Accepted	15507	16875	18239	20089	20527
Acceptance Rate	65.5%	62.9%	61.9%	60.3%	58.8%
* 2013 first year that Background Check and Voluntary Services calls are excluded					

ACCEPTED REPORTS BY CALENDAR YEAR AND ALLEGATION TYPE					
	2011	2012	2013	2014	2015
TOTAL ACCEPTED REPORTS	29431	28652	29631	30526	29957
Physical/Sexual Abuse Only	4701	4489	4358	4419	4121
Physical/Sexual Abuse and Neglect	4531	4151	4408	4412	3908
Neglect Only	20199	20012	20865	21695	21928
Physical/Sexual Abuse Only	16.0%	15.7%	14.7%	14.5%	13.8%
Physical/Sexual Abuse and Neglect	15.4%	14.5%	14.9%	14.5%	13.0%
Neglect Only	68.6%	69.8%	70.4%	71.1%	73.2%

SUBSTANTIATED REPORTS BY CALENDAR YEAR AND SUBSTANTIATION TYPE					
	2011	2012	2013	2014	2015
TOTAL SUBSTANTIATED REPORTS	6685	5383	5388	5208	5279
Physical/Sexual Abuse Only	555	484	466	446	460
Physical/Sexual Abuse and Neglect	440	437	476	429	446
Neglect Only	5690	4462	4447	4333	4373
Physical/Sexual Abuse Only	8.3%	9.0%	8.6%	8.6%	8.7%
Physical/Sexual Abuse and Neglect	6.6%	8.1%	8.8%	8.2%	8.5%
Neglect Only	85.1%	82.9%	82.5%	83.2%	82.8%

Abuse + Neglect Alleged Victims

Number of Unique Alleged Victims with Abuse/Neglect Allegations in Reports Accepted During SFY							
SFY 2015	MALTREATMENT TYPE AND RACE/ETHNICITY	AGE BAND					
		AGE 0 - 8	AGE 9 - 17	AGE 0 - 17	AGE >=18	UNKNOWN	ANY AGE
	Black	275	335	620	7	4	609
	Hispanic	498	457	970	5	11	954
	Other	131	148	304	0	25	279
	White	364	503	888	5	17	866
	NEGLECT ONLY	8807	5927	15227	109	411	14708
	Black	1926	1240	3242	26	55	3161
	Hispanic	2821	1805	4707	27	64	4617
	Other	981	516	1713	5	214	1494
	White	3079	2366	5565	51	78	5436
	BOTH	1537	1886	3481	18	43	3420
	Black	318	392	718	3	6	709
	Hispanic	588	675	1281	7	13	1261
	Other	126	154	296	1	15	280
	White	505	665	1186	7	9	1170

Abuse + Neglect Alleged Victims Rates

	Rate (per 1000) of Unique _Alleged_ Victims with			
		AGE BAND		
SFY	**MALTREATMENT TYPE**	**AGE 0 - 8**	**AGE 9 - 17**	**AGE 0 - 17**
CHILD POP. (CENSUS 2010)	**AND RACE/ETHNICITY**	_378867_	_438148_	_817015_
	Black	40498	48605	89103
	Hispanic	82051	78089	160140
	Other	37090	30968	68058
	White	219228	280486	499714
SFY2015	ALL TYPES	30.65	21.16	25.50
	ABUSE ONLY	3.35	3.29	3.41
	Black	6.79	6.89	6.96
	Hispanic	6.07	5.85	6.06
	Other	3.53	4.78	4.47
	White	1.66	1.79	1.78
	NEGLECT ONLY	23.25	13.53	18.64
	Black	47.56	25.51	36.38
	Hispanic	34.38	23.11	29.39
	Other	26.45	16.66	25.17
	White	14.04	8.44	11.14
	BOTH	4.06	4.30	4.26
	Black	7.85	8.07	8.06
	Hispanic	7.17	8.64	8.00
	Other	3.40	4.97	4.35
	White	2.30	2.37	2.37

Abuse + Neglect Victims

	Number of Unique _Substantiated_ Victims with Substantiated Allegations in Reports Accepted During SFY			
	MALTREATMENT TYPE	**AGE BAND**		
SFY	**AND RACE/ETHNICITY**	**AGE 0 - 8**	**AGE 9 - 17**	**AGE 0 - 17**
	Other	21	25	46
	White	62	108	170
SFY2015	ALL TYPES	4046	2751	6795
	ABUSE ONLY	162	293	455
	Black	34	75	109
	Hispanic	70	107	177
	Other	19	21	40
	White	39	90	129
	NEGLECT ONLY	3687	2168	5853
	Black	751	417	1168
	Hispanic	1177	637	1813
	Other	409	209	618
	White	1350	905	2254
	BOTH	197	290	487
	Black	37	55	92
	Hispanic	76	104	180
	Other	13	24	37
	White	71	107	178

Abuse + Neglect Victims Rate

Rate (per 1000) of Unique <u>Substantiated</u> Victims with Abuse/Neglect Allegations in Reports Accepted During SFY				
		AGE BAND		
SFY	**MALTREATMENT TYPE**	**AGE 0 - 8**	**AGE 9 - 17**	**AGE 0 - 17**
CHILD POP. (CENSUS 2010)	**AND RACE/ETHNICITY**	*378867*	*438148*	*817015*
	Black	40498	48605	89103
	Hispanic	82051	78089	160140
	Other	37090	30968	68058
	White	219228	280486	499714
SFY2015	ALL TYPES	10.68	6.28	8.32
	ABUSE ONLY	*0.43*	*0.67*	*0.56*
	Black	*0.84*	*1.54*	*1.22*
	Hispanic	*0.85*	*1.37*	*1.11*
	Other	*0.51*	*0.68*	*0.59*
	White	*0.18*	*0.32*	*0.26*
	NEGLECT ONLY	*9.73*	*4.95*	*7.16*
	Black	*18.54*	*8.58*	*13.11*
	Hispanic	*14.34*	*8.16*	*11.32*
	Other	*11.03*	*6.75*	*9.08*
	White	*6.16*	*3.23*	*4.51*
	BOTH	*0.52*	*0.66*	*0.60*
	Black	*0.91*	*1.13*	*1.03*
	Hispanic	*0.93*	*1.33*	*1.12*
	Other	*0.35*	*0.77*	*0.54*
	White	*0.32*	*0.38*	*0.36*

Implementation of DRS

o National Literature shows that traditional CPS investigations are not as effective in engaging families where neglect is an identified issue

o Consistent with national data, CT CPS data shows the primary allegation of families being referred is neglect

o Implementation began in March 2012 following a pilot in 2004 and a three year planning process.

o Between March 2012 through December 2015, over 31,500 unduplicated families received a family assessment response

o Over 91% of those receiving a family assessment response do not have a subsequent substantiated report

Opportunities with DRS Implementation

o Core strategy to move to a more family-centered practice

o Affords DCF the opportunity to customize its response to accepted Child Protective Services (CPS) reports that will:

- Ensure child safety
- Promote child and family well-being
- Better meet the needs of families

o Decrease rate of repeat maltreatment

o Reduce likelihood of families being re-referred to DCF

o Reduce the number of children entering care

Connecticut's Differential Response System

The Department has two distinct tracks to an accepted CPS report

- Family Assessment Response (lower risk reports)

- Investigations (higher level of risk, forensic in nature)

Family Assessment Response

o Use of Structured Decision Making (SDM) to help inform critical decisions throughout the life of a case

  o SDM Screening Tool: Does the report meet the statutory definition of abuse/neglect?
  o SDM Response Priority: Informs decision specific to response time
  o SDM Safety Assessment: Informs removal decision –is the child safe in the home?
  o SDM Risk Assessment: Informs decision to open/close the case based on likelihood of future maltreatment

o Assessment of the family's Protective Factors to help identify strengths and needs (includes the family's perspective)

o Includes Family Team Meetings

o Assess level of need

o Assist families to connect with needed resources/services

Community Support for Families

Region 1	Child and Family Guidance Center
Region 2	Communicare Clifford Beers
Region 3	Community Health Resources
Region 4	Wheeler Clinic The Village for Families and Children
Region 5	Wellmore Behavioral Health
Region 6	Wheeler Clinic

Community Support for Families (CSF)

A voluntary, family-driven program designed to assist the family in building and strengthening natural and community support systems

Utilizes the wraparound process as a tool for empowering and encouraging families to identify their needs and take the lead role in developing their plan of care

Facilitates linkages and connections for families in the community to needed supports. Provides limited direct services (parenting education)

Provides individualized case management that builds upon family strengths

Access to funding to help families meet basic, concrete needs

Performance Improvement Center - UCONN School of Social Work to evaluate outcomes

What We've Learned So Far

Family Assessment Response:

Ensure child safety
- Over 91% of those families who receive a family assessment response do not have a subsequent substantiated report

Promote child and family well-being
- The number of families with prior reports has been decreasing over time

Better meet the needs of families
- The majority of FAR families do not have a subsequent report and very few families have subsequent substantiated reports.
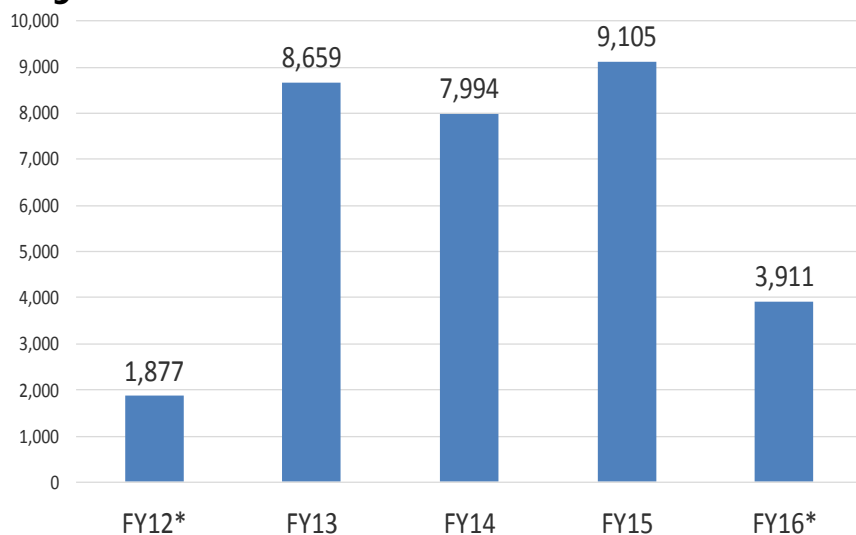
How Much?

Since implementation:

o Over 31,500 unduplicated families received a family assessment response

o Over 4,600 families have been served through the Community Support for Families
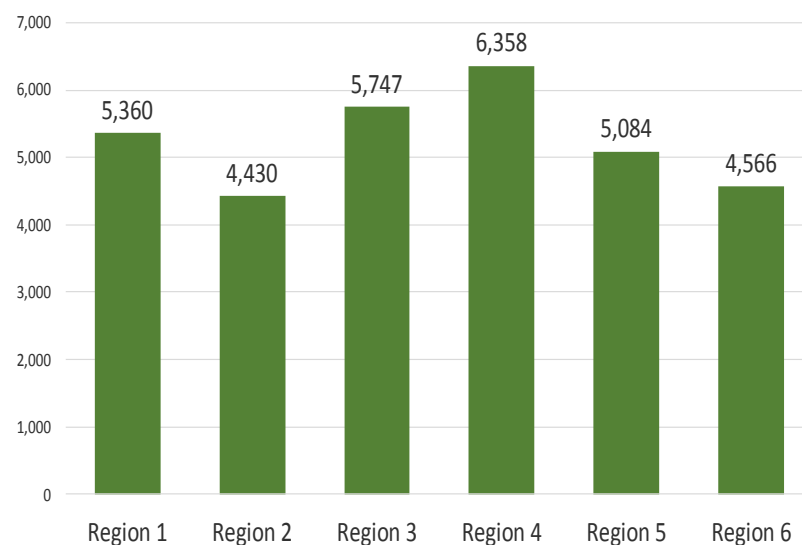
Families Served

There have been a total of 31,546 unduplicated FAR families since FAR's implementation

By Fiscal Year

FY12*	FY13	FY14	FY15	FY16*
1,877	8,659	7,994	9,105	3,911

By Region

Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
5,360	4,430	5,747	6,358	5,084	4,566

FAR: Disposition by Region

Chart: 100% stacked bar chart of FAR disposition by region

Category	Reg 1	Reg 2	Reg 3	Reg 4	Reg 5	Reg 6	Statewide
No further Agency involvement	42.7%	36.7%	52.9%	42.4%	47.3%	45.9%	44.9%
Services Declined & No Safety Factors	26.2%	28.9%	14.8%	26.2%	16.1%	22.4%	22.3%
Referred to Community Partner Agency (CSF)	11.4%	15.4%	17.9%	17.9%	16.5%	17.2%	16.1%
Referred to Community Services	8.3%	7.2%	4.9%	6.7%	5.3%	4.7%	6.2%
Unable to complete Assessment	6.1%	7.3%	5.1%	2.6%	8.9%	4.9%	5.7%

Legend:
- No further Agency involvement
- Referred to Community Partner Agency
- Referred to Community Services
- Assessment Closed - New Report Received
- Referred to Other State Agency
- Services Declined & No Safety Factors
- Unable to complete Assessment
- Transferred to Ongoing Services Unit
- Voluntary Services Program Recommended

How Well?

o   Of those FAR families with a subsequent report, over 95% of subsequent protocols are assessed as safe

o   Community Support for Families:
- average length of service is just over 4 months
- Statewide the top three needs identified/addressed were basic needs, social supports and parenting skills
- Caregiver unemployment decreased

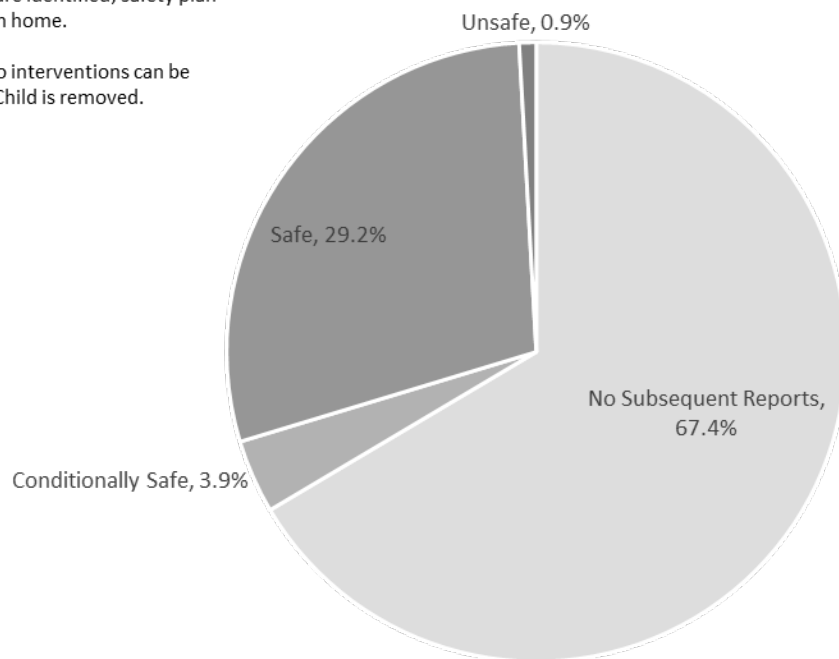# Subsequent Reports by SDM Safety Assessment Decision

SDM Safety Assessment Decisions:
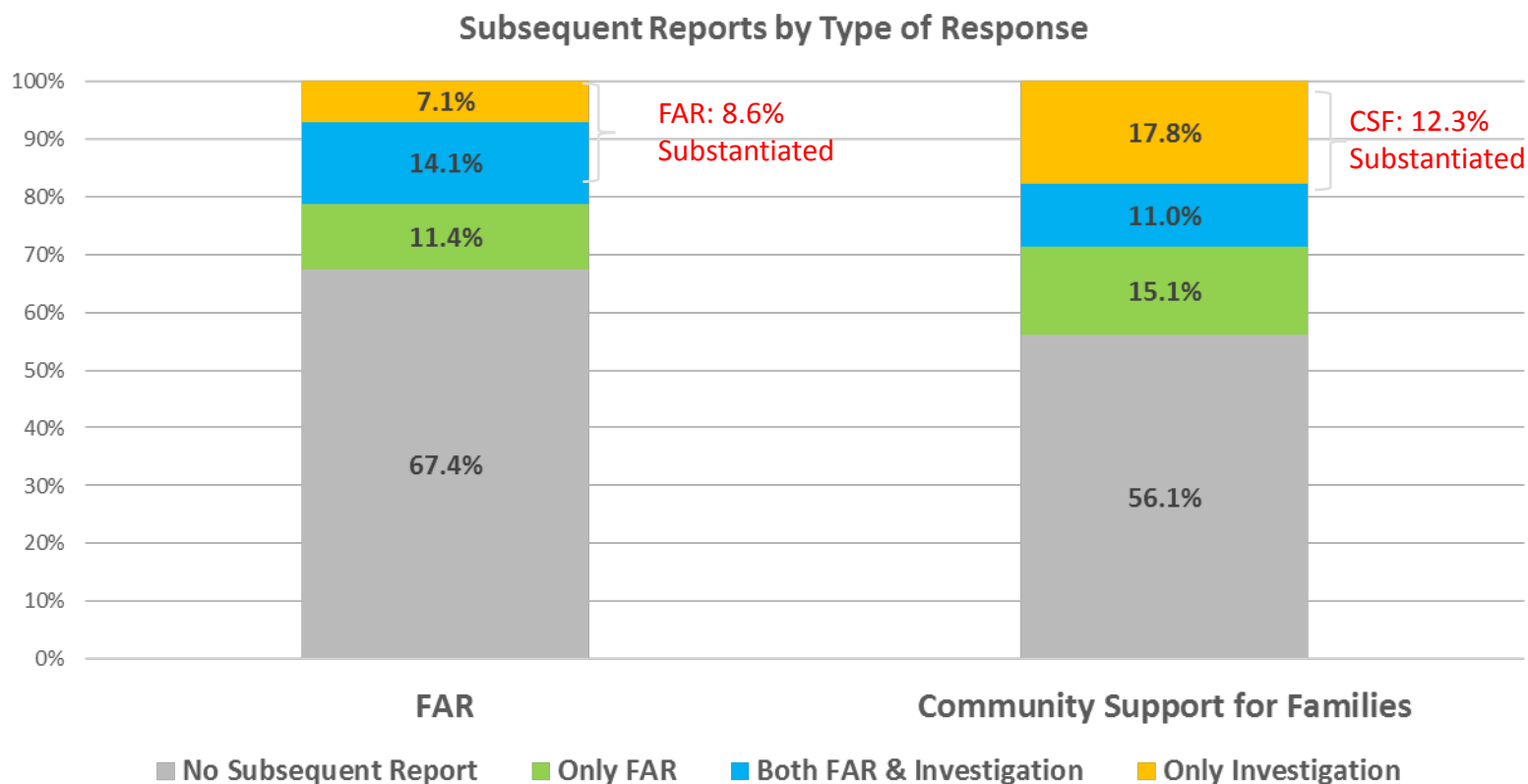**Safe:** No safety factors identified; Child is safe.

Conditionally Safe: Safety factors are identified; safety plan In effect allowing child to remain in home.

Unsafe: Safety factor identified. No interventions can be implemented to safeguard child. Child is removed.

Subsequent Reports by Safety Assessment

- Unsafe, 0.9%
- Safe, 29.2%
- No Subsequent Reports, 67.4%
- Conditionally Safe, 3.9%

FAR and Community Support for Families Subsequent Reports

Subsequent Reports by Type of Response

FAR:
- 67.4% No Subsequent Report
- 11.4% Only FAR
- 14.1% Both FAR & Investigation
- 7.1% Only Investigation

FAR: 8.6% Substantiated

Community Support for Families:
- 56.1% No Subsequent Report
- 15.1% Only FAR
- 11.0% Both FAR & Investigation
- 17.8% Only Investigation

CSF: 12.3% Substantiated

Legend: No Subsequent Report | Only FAR | Both FAR & Investigation | Only Investigation

Community Support for Families
Overall Family Satisfaction

(Strongly Agree/ Agree)	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Statewide
Staff Professional	100%	100%	99.6%	99.5%	99.3%	100%	99.6%
Involved Developing Goals	100%	99.7%	99.4%	99.6%	99.1%	100%	99.6%
Respectful of Culture	99.7%	100%	99.7%	99.7%	99.3%	100%	99.7%
Staff Listened	99.6%	100%	99.5%	99.8%	99.5%	100%	99.7%
Number of Hours	98.7%	99.7%	97.8%	99.3%	98.2%	99.6%	98.9%
Overall Services Received	99.3%	100%	98.9%	99.9%	98.7%	100%	99.4%
Improvement in Problems	99.4%	98.1%	97.7%	98.3%	96.3%	99.8%	98.3%
Access Community Resources	100%	99.4%	98.7%	99.4%	99.3%	100%	99.4%

Families that completed the Family Satisfaction Survey were satisfied overall with the program: 98.3% reported that their problems improved; and 99.4% reported that they know how to access community resources.

Source: FAR/CSF Data Update March 2012-December 2015

Better Off?

Family Assessment Response:

o Over 31,500 unduplicated FAR families over 91% of those do not have a subsequent substantiated report

Community Support for Families

o Over 87% of families served by the Community Support for Families do not have a subsequent substantiated report

o All of the domains from the protective factors survey show statistically significant improvements from intake to discharge

o Nearly 72% of CSF families were discharged for meeting treatment goals – this applies across race and ethnicity

o African Americans are 19.4% less likely; and Hispanics/Latinos are 13.1% less likely to have a subsequent report than Whites

Turning the Curve

o   Inclusion of investigation cases to fully assess our intake practice overall.

o   Addition of the NCFAS- G to further inform interventions and supports

o   Analysis of factors contributing to subsequent substantiations

o   Build on survival analysis to further understand root cause

Pathways Data

Racial/Ethnic Disproportionality Across The CT Child Protection System SFY15: STATEWIDE
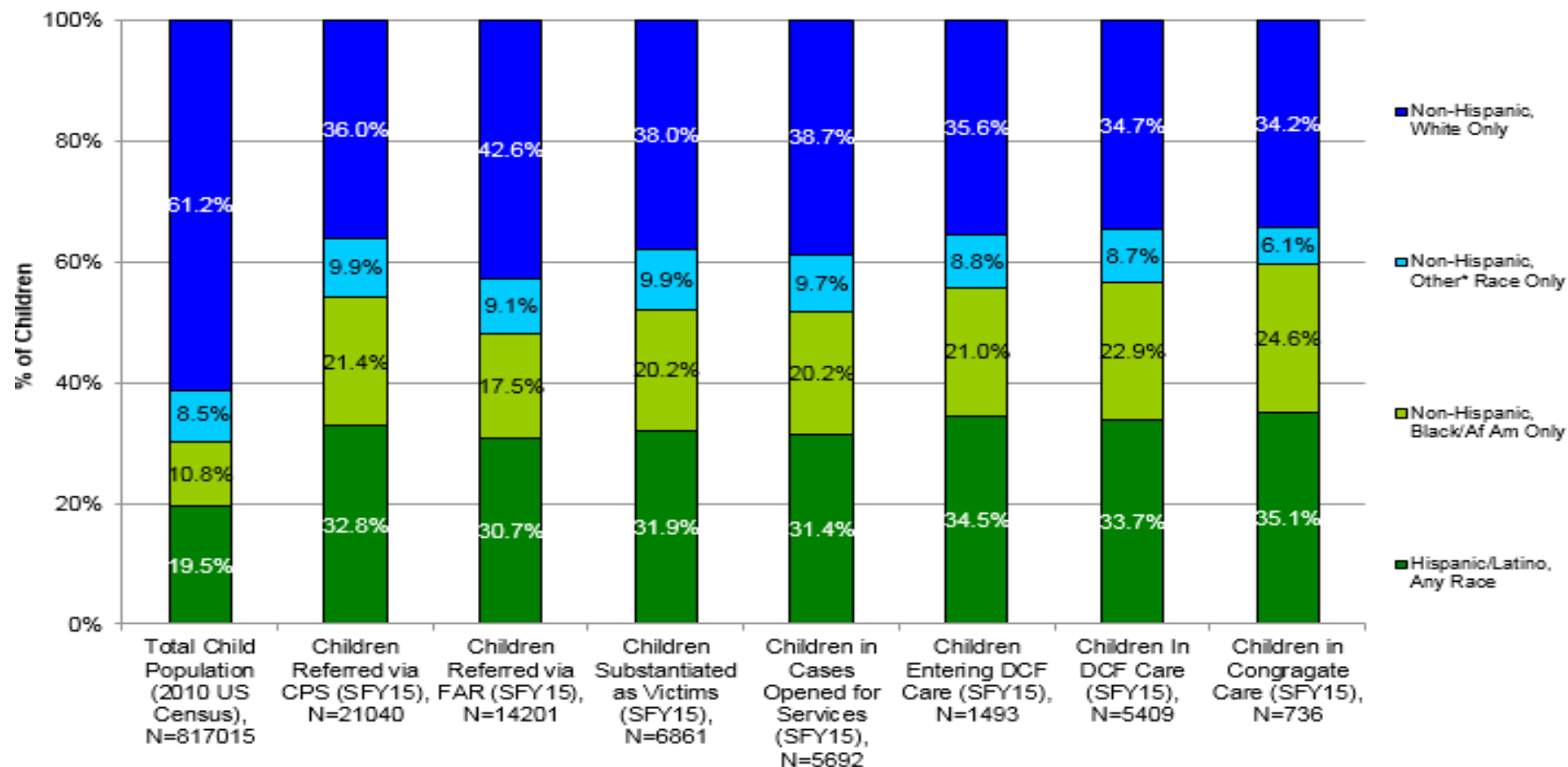
*Other Race includes: American Indian/Alaskan Native, Asian, Native Hawaiian/Pacific Islander, Other, Multi-Racial, and Missing/Unknown/UTD

Data Run Date:
Statewide: 9/10/15